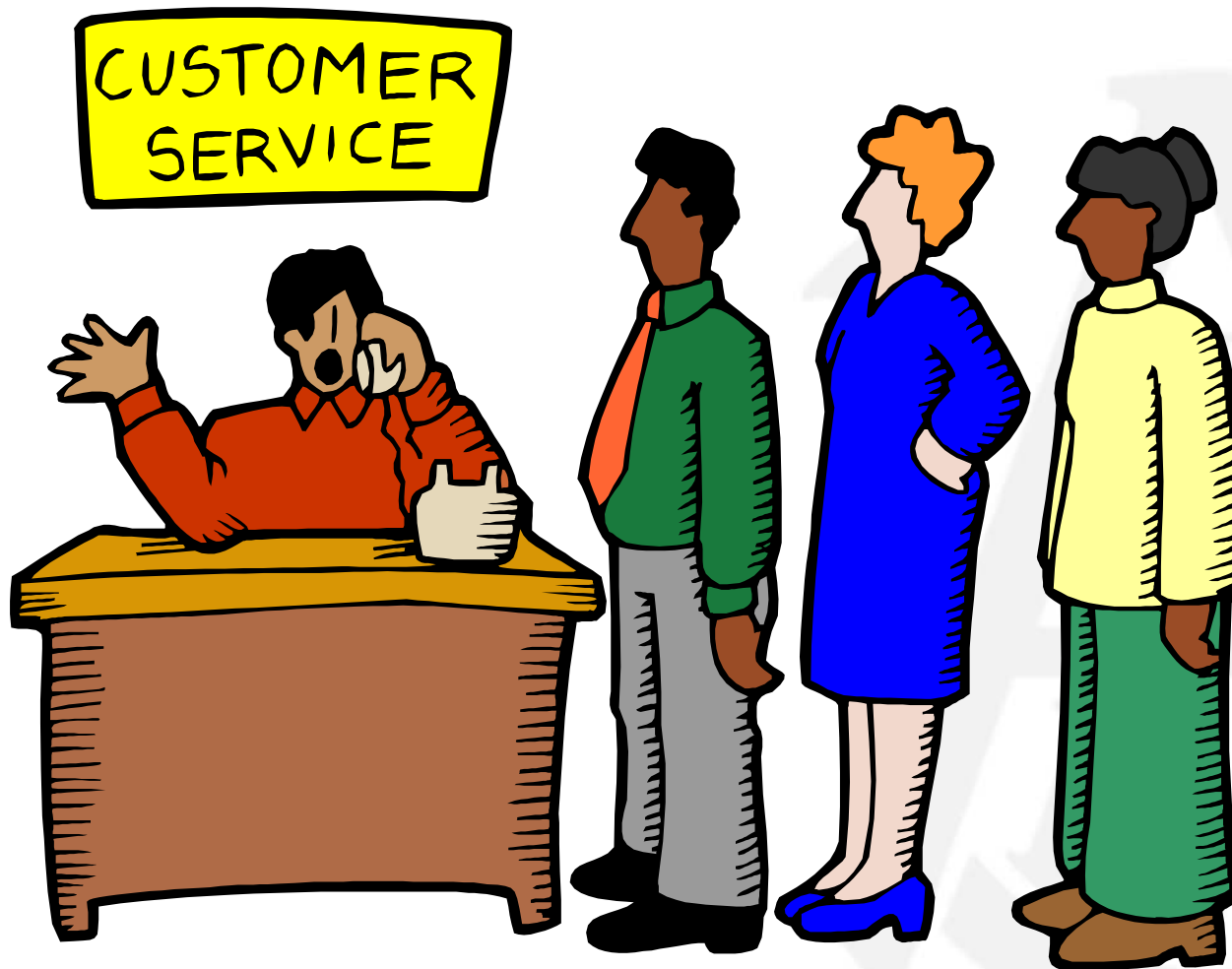


Customer Service Survey Results



1.16.2008



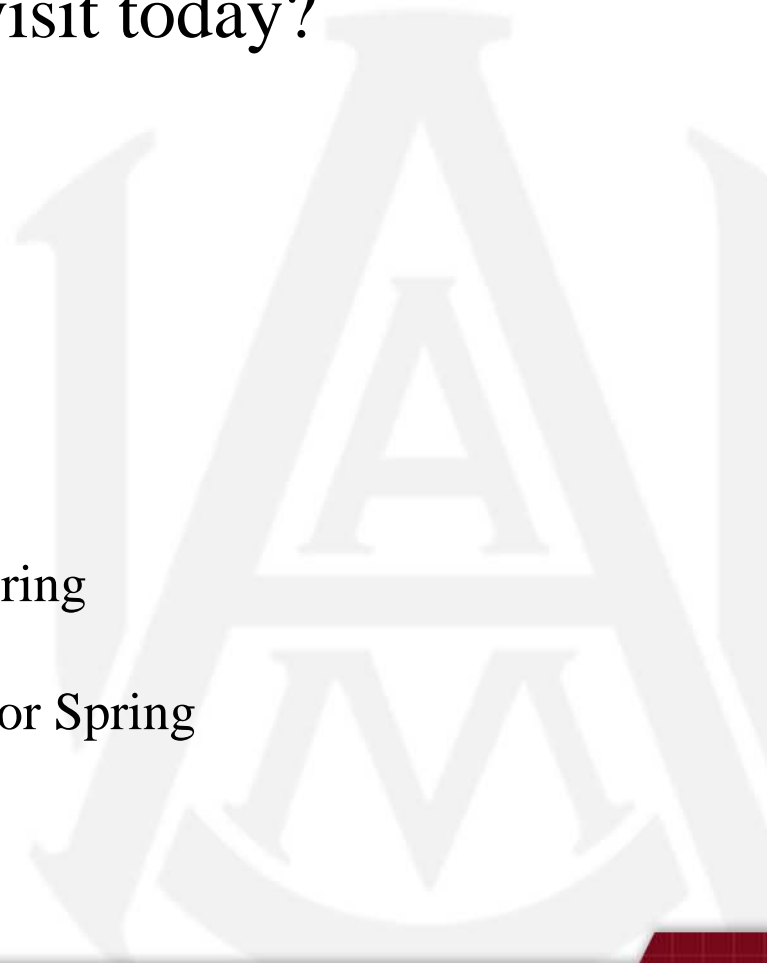
Customer Service Survey Results



1.16.2008

What was the nature of your visit today?

- Office of Retention – Tutor
- Testing Services – MAPP
- Registrar's Office – Transcripts
- Academic Advising – Advising for Spring
- TRIO – Special Programs – Register for Spring

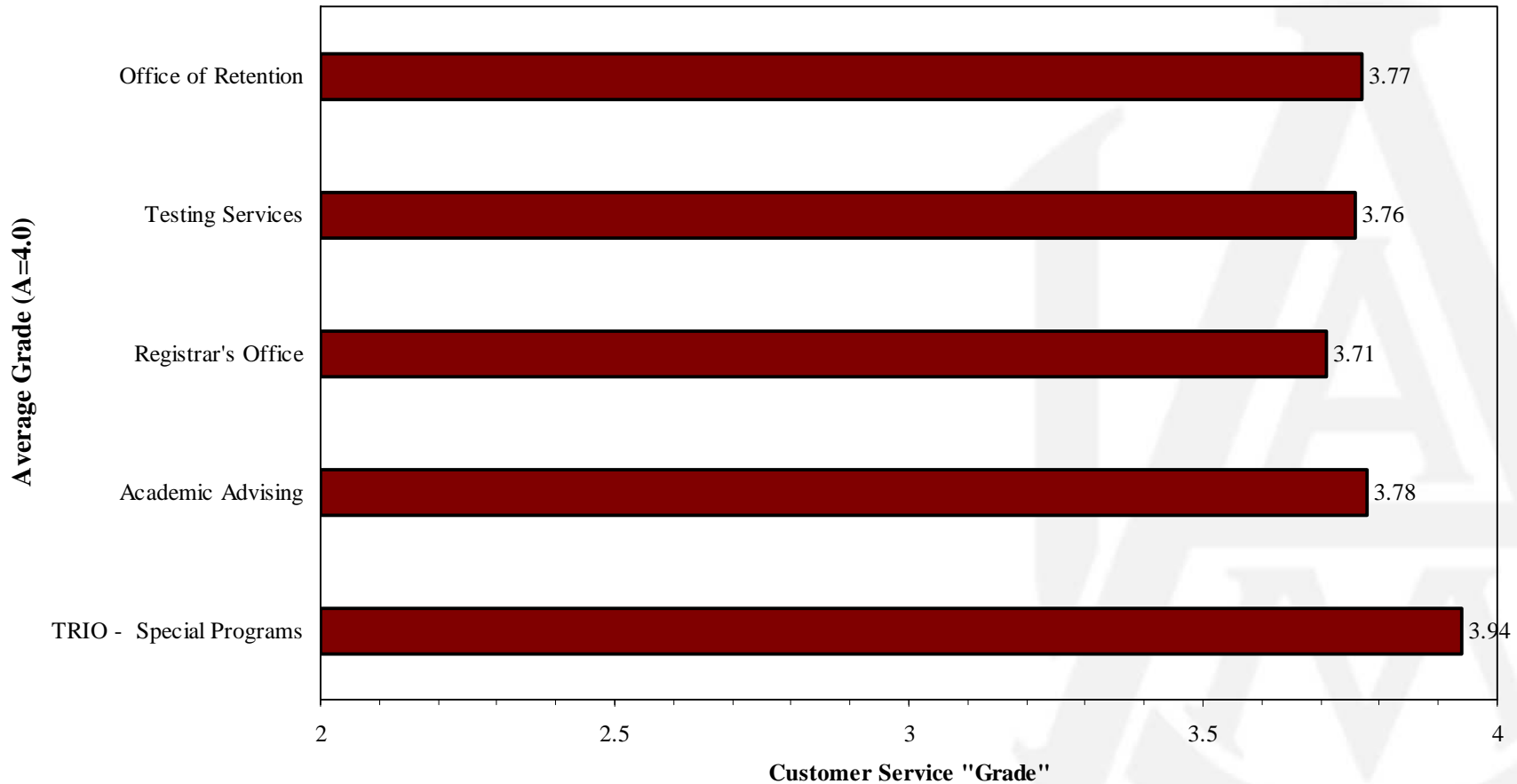


Customer Service Survey Results



1.16.2008

I was attended to in a timely manner

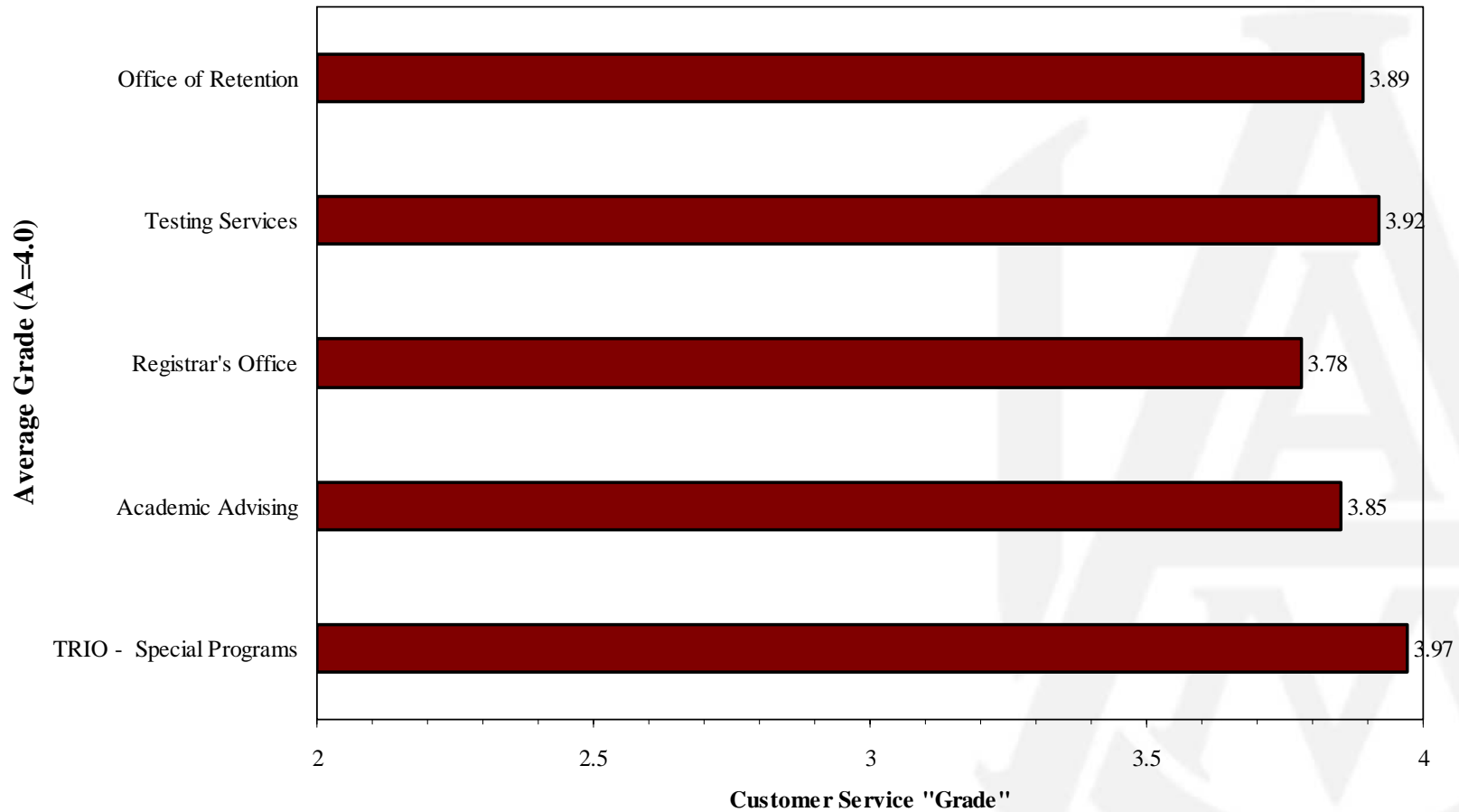


Customer Service Survey Results



1.16.2008

The Customer Service Representative was professional/knowledgeable in assisting me

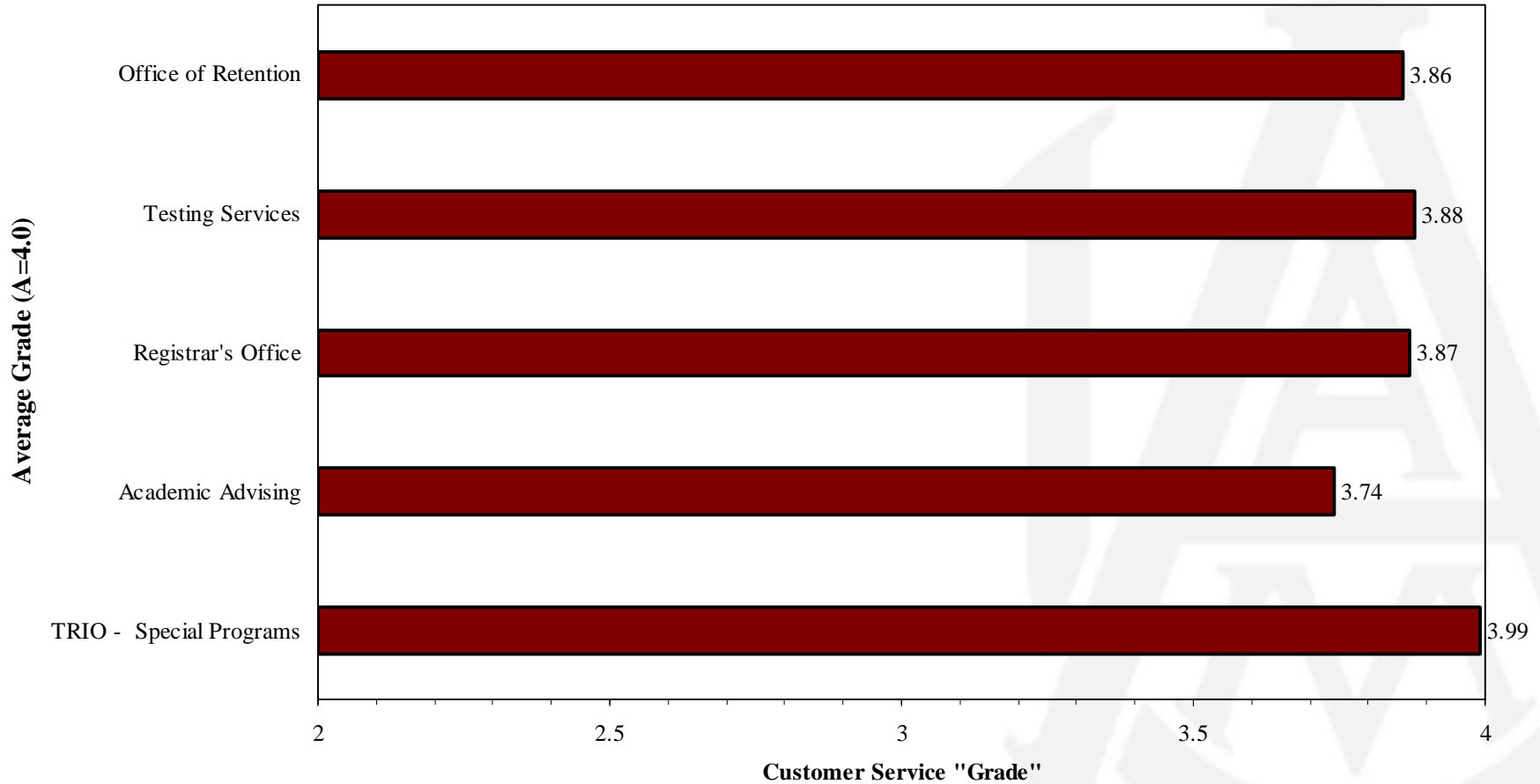


Customer Service Survey Results



1.16.2008

Overall, I would rate the Customer Service of this department as adequate

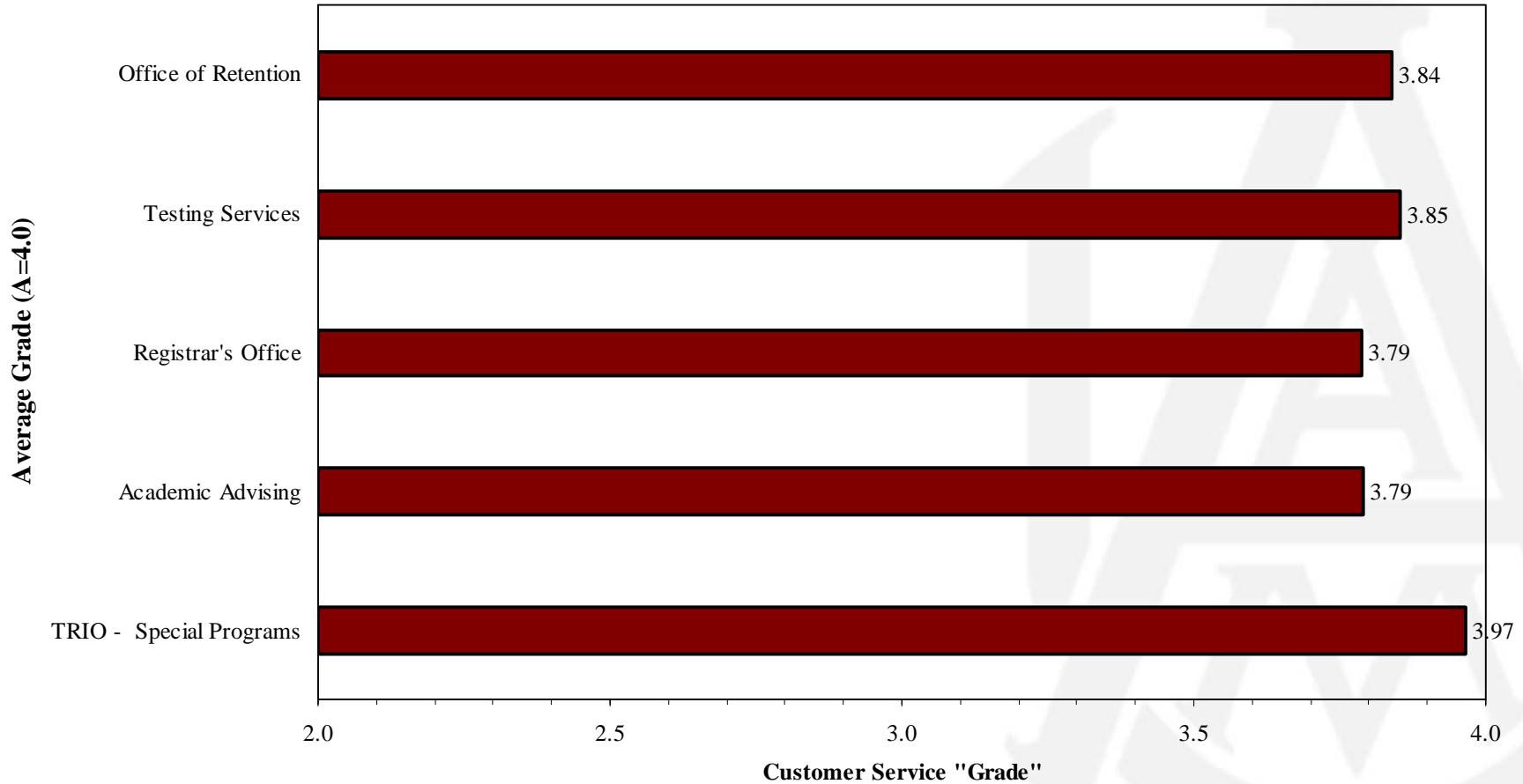


Customer Service Survey Results



1.16.2008

Mean Scores for Customer Service





For more information contact:

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