

Bulldog Transit System Update

"Park in the zone, and let the BTS zoom you around"

Issue 4



Additions to Our Fleet

Introducing the newest members to our BTS fleet. Four 2006 33-passenger Euroshuttle buses built by Goshen Coach. The new fleet includes one wheel-chair equipped and with a tour package. The additional fleet with our new logo design will bring added value to BTS operations: passenger capacity—no more standing room only; increased frequency—reducing wait time for riders. No doubt the BTS buses are the greatest marketing tool for Alabama A&M University.

In our strategic plan, we adopted the Total Quality Management (TQM) concept. Therefore, in our effort to continuously improve BTS service, we are introducing additional routes (on test buses)

- ❖ Bulldog Express (Stadium-Quad-Foster) - This service operates from 9:00 a.m. to 4:00 p.m.
- ❖ Councill Express (Forestry/Dawson-Quad-The Block-Terry Hall-Post Office). This service will operate from 10:30 a.m. to 2:30 p.m.



Policies and Regulations

If there is a need for riding the bus continuously, please make a request. BTS shuttle buses are equipped with surveillance cameras that continuously record bus activity.



Bus Requests

Recently, we have been flooded with requests for special trips outside of our fixed routes.

BTS does provide limited service outside of our normal service provided that a **Bus Usage Request Form** is completed and payment is received three days prior to your trip. Acceptable forms of payment are: purchase orders, checks, and money

orders. The Bus Usage Form can be found on our website www.aamu.edu/bts or our office staff can email the form to you.

If you have questions regarding our services, please feel free to contact our office.



Swipe Cards

Employees who have purchased a non-gated reserved (\$100) or a gated-reserved (\$125) decal may pick up their swipe cards for the controlled-access gates from the Department of Transportation (315 Patton Hall). Swipe cards may be picked up Monday – Friday between the hours of 1:00 p.m.-4:00 p.m. You **must** show your faculty/staff identification, and your signature is required. **The replacement fee is \$15.00.**

BTS: Driven By Service

Post Office Box 1507
Normal, AL 35762
Phone: 256.372.RIDE (7433)
Fax: 256.372.8305
Email: bts@email.aamu.edu